

# EASYCOM USB SELECTING THE CORRECT DRIVER

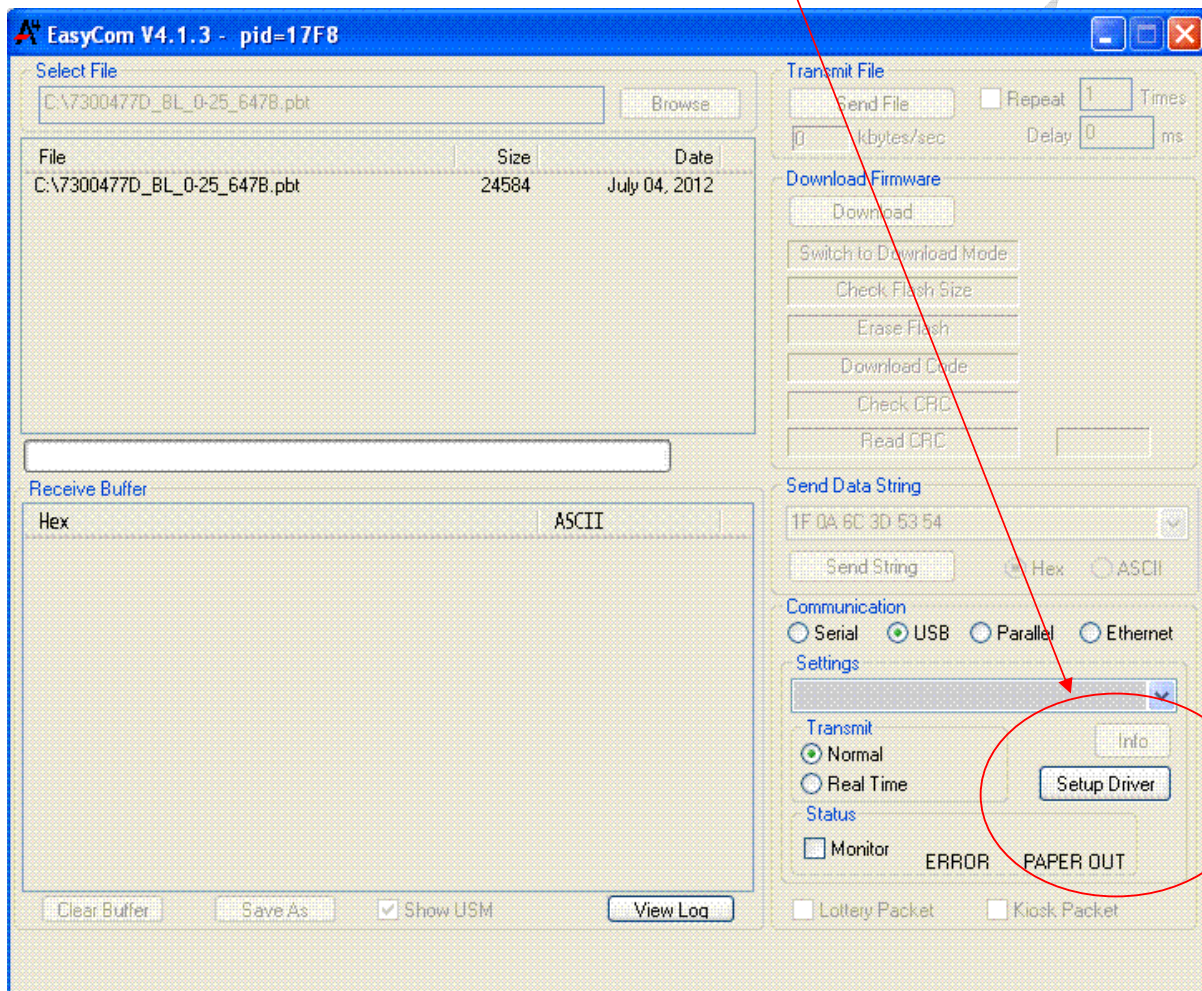
PRELIMINARY

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## 1. EASYCOM PROBLEM WITH PC DRIVER

- It's possible for USB communication, that the USB printer driver Microsoft is used instead of the Axiohm USB Driver
- For that, in EasyCom force USB driver to Axiohm's.

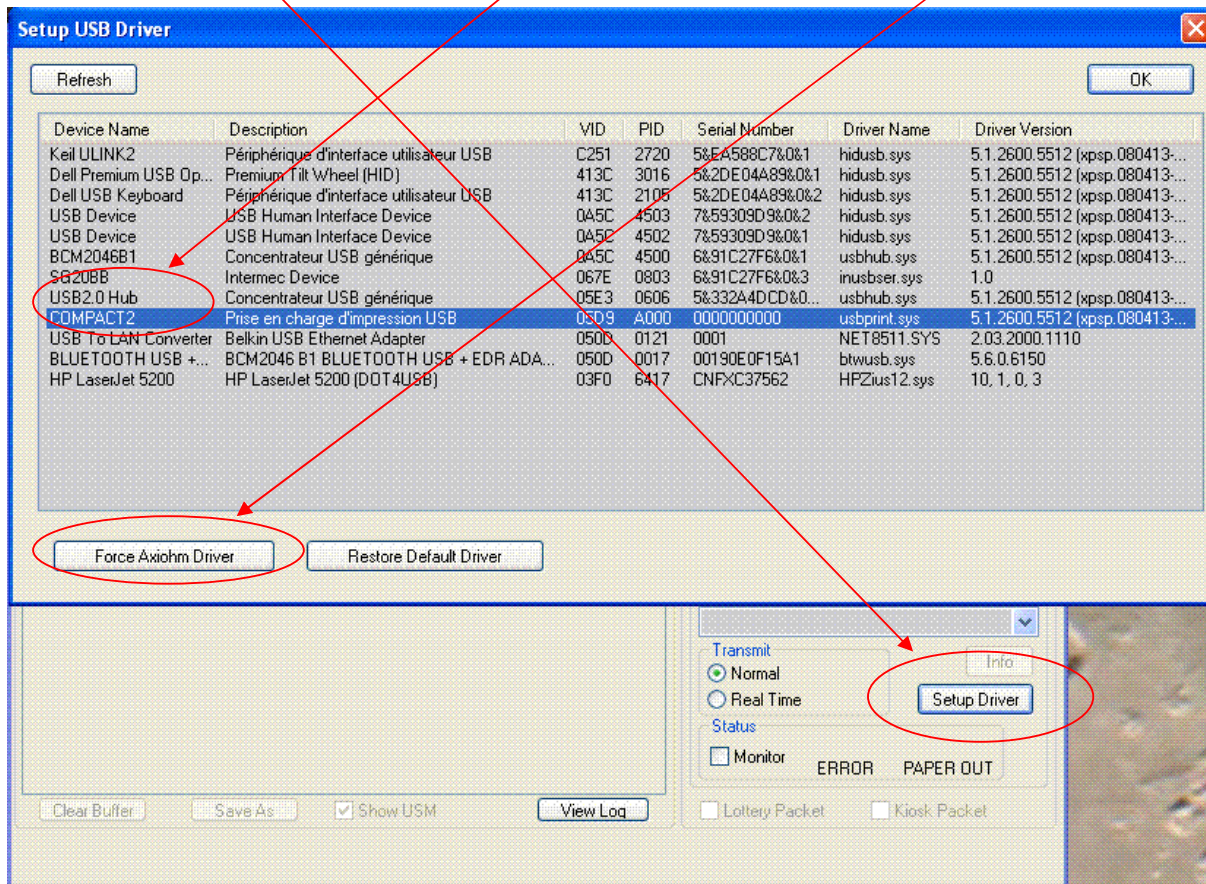


For a good use of <EASYCOM Driver> check that the files have the correct names:

In <C:\Program Files\Axiohm\EasyCom> check good name:

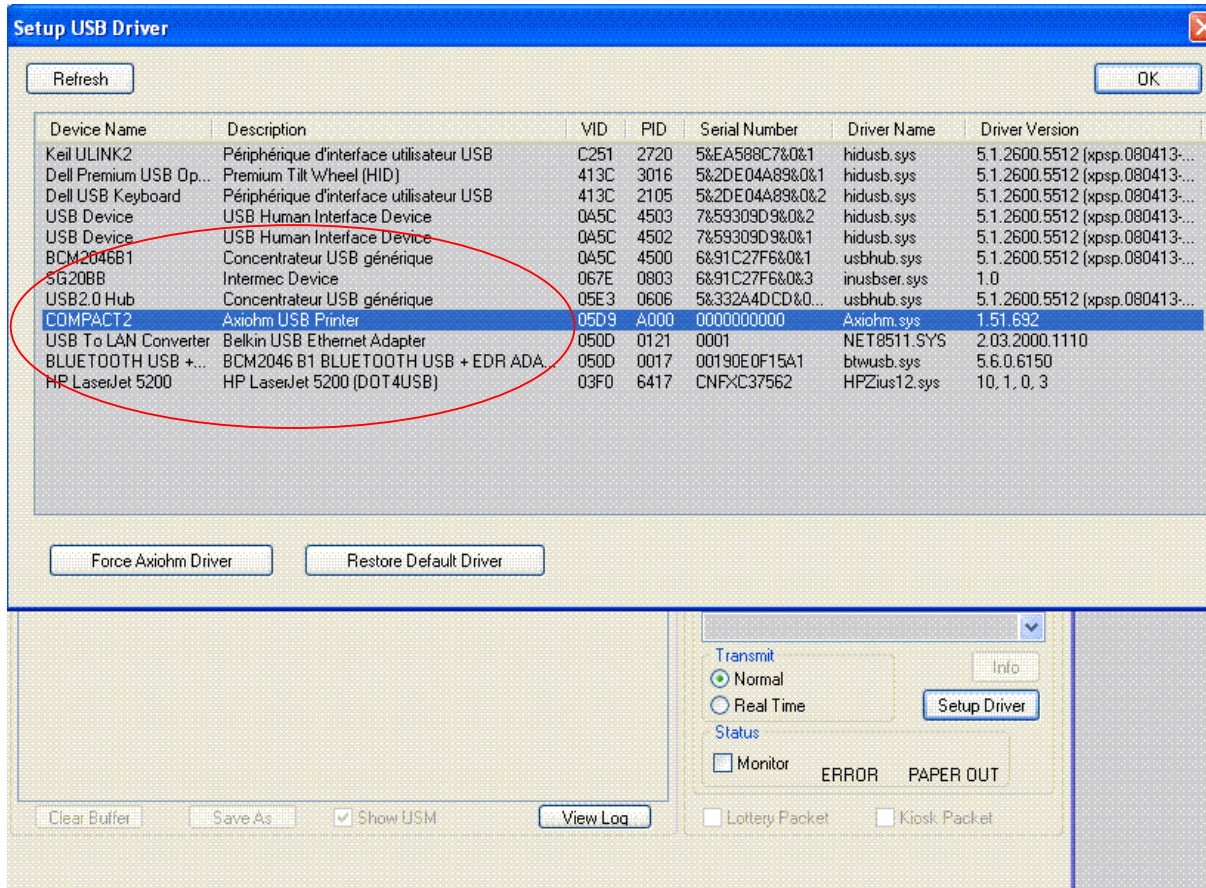
C:\Program Files\Axiohm\EasyCom\Drivers  
C:\Program Files\Axiohm\EasyCom\lang  
C:\Program Files\Axiohm\EasyCom\USB Driver

Open windows <Setup driver> and select <Axiohm printer> (in example here Compact2) and push button <Force Axiohm driver>

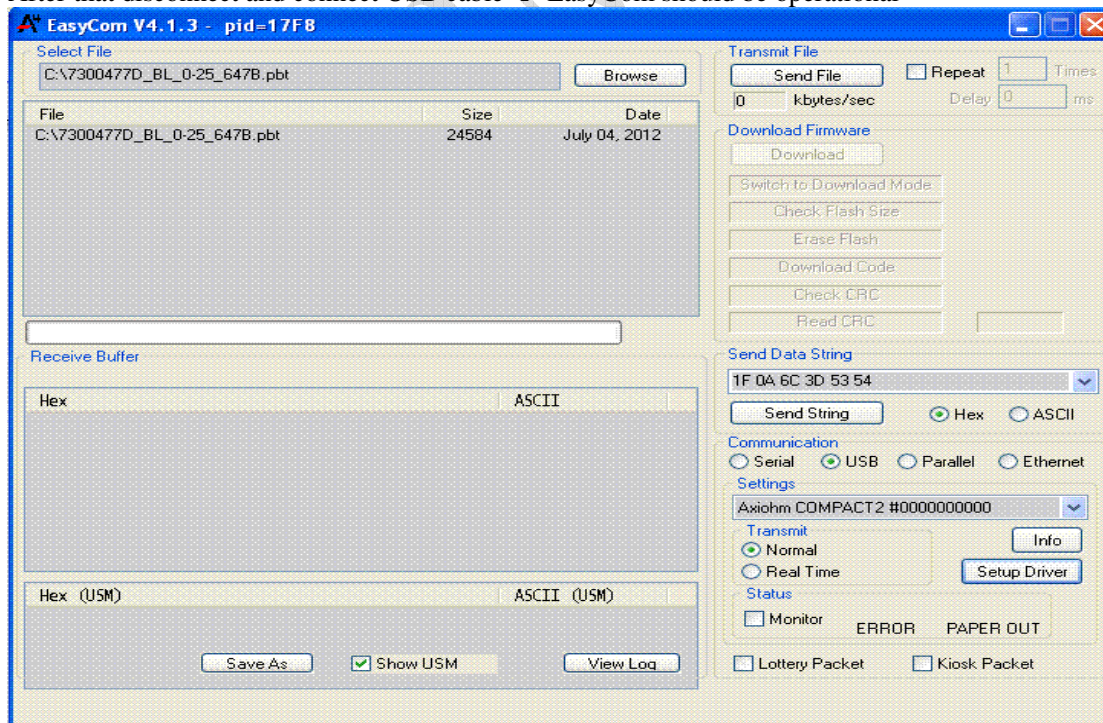




After <Force Axiohm Driver> COMPACT2 = <Axiohm USB Driver>



After that disconnect and connect USB cable → EasyCom should be operational



## 2. CHECK USB DRIVER VERSION IN AUTOTEST

Send command Hexadecimal <1F 74> or <1F 0A 74 3D 44> to print autoest.

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